



Message from Chair

As the Chair of the ASQ Windsor Section, it is my pleasure to extend greetings to all of our members and non-member quality professionals. As we begin the 2005-06 session let me start by sharing some of our accomplishments of last year and outline our goals for the upcoming session.

The Windsor Section of ASQ, has been very fortunate to have an enthusiastic core of active members and leaders. It is due to the efforts of this dedicated core group that we have been able to offer excellent dinner meetings, plant tours, refresher courses, and other services. We are not a very large group but we are proud of the level of participation we see from our members, and our dinner meetings and plant tours are live testimony of it. In some of the dinner meetings we have had more than 50 people in attendance. We realized that our meeting room wasn't big enough, so now we have moved to a larger place at the Fogolar Furlan Club. If you have attended the last few meetings, you may have noticed that we offered free dinner to our Windsor section members, as well as a few door prizes. This is due to the excellent financial management by the Executive Team.

We will continue to offer you a well-orchestrated program of dinner meetings - with lectures from the best available talent, on the latest topics in quality and other related fields. We have also modified the format of dinner meetings. In addition to the main topic presentation that takes place after dinner, we will have a 'Tech-Talk' for 15 to 20 minutes before/during dinner.

For the past several years we have been running the CQE Refresher course at St. Clair College. This year, starting in November, we will also consider offering the Refresher course for ASQ Six Sigma Black Belt (BB) Certification examination. If you have been thinking about getting the BB certification, this is your chance to refresh your knowledge and feel confident in taking the examination. For more details on this new refresher course contact us or check on our web site (www.ASQWindsor.org).

We do recognize that there are areas of opportunities and challenges for us. We have been struggling with the level of interest shown by students, especially for our bursary program. We would like to expand our membership base beyond the automotive industry. We would also like to help local mid- and small-size companies in achieving excellence in quality. These are some of the areas where we are planning to focus our efforts to improve, while maintaining what is already running smoothly. I would also like to hear from you about the areas where you think we can improve. If you have a question or suggestion, or if you would like to volunteer, feel free to contact me - I am only an e-mail away!

Whether you are interested in maintaining your expertise in the Quality field, starting or changing your career into quality, or just interested in learning the basics, we can help you. As a member of the Windsor ASQ section, you not only receive this Newsletter, you also receive notices and discounts for our dinner meetings, and let me assure you the benefits of ASQ membership are expanding. If you are not already a member of ASQ, please consider joining and choose Windsor as your section. If you are already a member, your Executive Committee is looking forward to seeing you at the next dinner meeting in September.

Best wishes for a terrific year.

Sincerely,

Parveen S. Goel, Ph.D.

ASQ Certified CQE, CRE, CQA and Six Sigma BB Chair, ASQ Windsor Section

How to Contact Us?

Email us: information@asqwindsor.org

Visits us at: www.asqwindsor.org

In this issue:

- Message from Chair, Page 1.
- Welcome Windsor Section New Members, Page 2.
- Congratulations to recently certified members and winner of 2005 ASQ Windsor Section Dr. Sourindra Dutta Award, Page 2.
- New Six Sigma Black Belt refresher course, Page 2.
- 2005-2006 Monthly Membership Meeting Schedule, Page 3.
- Certification Exam Schedule & Re-Certification Contact, Page 3.
- ASQ Windsor Section Offers CQE Refresher Course, Page 4.
- ASQ Windsor Section Executive Committee Contact List, Page 4.
- Quality News and Advertisement , Page 5.

Welcome, ASQ Windsor Section New Members!

We would like to welcome all our new ASQ members, including the newly transferred members to the Windsor Section, and invite them to participate in our monthly meetings and events.

Damase Bouchou, Syed M. Hashim, Mark L. Sementilli, S. M. Akbar S. Berry, Guangping Chen, Yanping Hong, Louie H. Jeromel, Boris E. Monterrosa, Kari A. Myers, Guangqian Wu, Vesselin Charlopov, Moataz El-Menshawy, Patrick A Jessop, Juquan Jin, Jean Paul Kamugunga, Upinder Sandhu, Claudia Susan Taylor, Connie L. Beneteau, Dennis C. Hasson, Donna L. Ryan, Gabriel E. Silvestru, Terri L. Skope, Sheryl Diane Best, Kuldeep K. Kandola, Shahzad A. Khan, Tammy M. King, Bryce W. Mcfadden, Adrian Moise, Deepika Otiv, Jack Paparola, Kelly M. Gregoire, Benito Juarez, Bradley J. Marontate, Amy E. Neufeld Klein, Andy C. Stewart.

We strongly encourage the ASQ members who live in Windsor and surrounding areas to join our Section events. Please check out our calendar and book your ASQ dinner ahead of time by e-mailing us at information@asqwindsor.org. For the last couple of months we offered free dinners to Windsor Section ASQ members.

We would like to take this opportunity to extend this offer to all the ASQ members who wish to transfer to our section and get involved with helping us **MAKE GOOD GREAT**.

To update your ASQ profile, your e-mail address or change your ASQ section visit www.asq.org. Click on the "ASQ Membership Sign-in" button and log in using your member number and password. Select applicable change item from the menu. Our Section number is 415.

If you need additional help, you can email ASQ Customer Care at help@asq.org or call, fax or mail your request.

PHONE: 800-248-1946 or 414-272-8575, FAX: 414-272-1734

MAIL: American Society for Quality, 600 N. Plankinton Ave., Milwaukee, WI, 53201-3005, U.S.A.

Wish to see everybody in September!

Magda Din, Membership Chair

ASQ Windsor Section 415, information@asqwindsor.org



2005 Winner of ASQ Windsor Section Dr. Sourindra Dutta Award

Gunasekara Gunesekara

St. Clair College

The award will be presented at the ASQ Windsor Section September 2005 dinner meeting at Fogolar Furlan Club. ASQ Windsor Section Dr. Sourindra Dutta Award is an annual bursary for full time undergraduate student enrolled at the University of Windsor or at St. Clair College. Contact us for more information.

Congratulations! You are now certified by ASQ!

Certified Quality Engineer (CQE)

Wang, Xuemin; Wu, Guangqian; Deng, Xiangguo

Certified Quality Improvement Associate (CQIA)

El-Menshawy, Moataz; Liang, Eric

NEW! ASQ Windsor Section and St. Clair College will be offering a Six Sigma Black Belt (SSBB) refresher course to those who are seeking ASQ certification. The course will run from November 19, 2005 until February 12, 2006.

The refresher course is based on the SSBB body of knowledge as prescribed by ASQ. Topics include: Enterprise-wide Deployment, Business Process Management, Project Management, Six Sigma Improvement Methodology and Tools (DMAIC), Lean Enterprise and DFSS. Various Probability distributions and their applications will also be discussed. The course also includes a practice test. Note: Students are responsible for ensuring that they meet eligibility requirements for certification prior to registering for the exam. For details of the eligibility requirements contact ASQ at www.ASQ.org.

For more information on the refresher course contact ASQ Windsor Section at information@asqwindsor.org or to register, contact Betty Millburn, Corporate and Professional Training, St. Clair College, at bmillburn@stclaircollege.ca.

Six Sigma Black Belt Refresher Course!

2005—2006 ASQ Windsor Monthly Dinner Meeting Topics and Schedule

- *September 15, 2005*
Motivation and Leadership, G. Dennis Beecroft
- *October 13, 2005*
Quality View in Healthcare Field
- *November 10, 2005*
Quality and Leadership
- *January 12, 2006*
Plant Tour—Hiram Walker and Sons Ltd.
- *February 09, 2006*
Supplier Chain Management
- *March 09, 2006*
Management Systems
- *April 13, 2006*
Quality Tools
- *April, 2006*
Plant Tour—TBD
- *May 11, 2006*
Lean Manufacturing and Six Sigma
- *May, 2006*
Plant Tour—TBD



VENUE: Fogolar Furlan- Dante Costa Hall, www.fogolar.com
1800 E.C. Row (North Service Road), Windsor, ON (unless otherwise specified)
TIME: Cocktails: 5:30-6:00; Dinner: 6:00; Presentation: 7:00-8:00.

Please refer to monthly membership meeting notice for detail.

Join us in September Dinner Meeting

“Motivation and Leadership!”

Guest speaker, Dennis Beecroft, is President of G. Dennis Beecroft Inc., a management consulting company that specializes in cost of quality, problem solving, quality improvement, training effectiveness and quality management systems. Dennis is a licensed electrical engineer with the Professional Engineers of Ontario, a Certified Lead Auditor and ASQ Fellow of the American Society for Quality.

Prior to starting his own business, Dennis was the Managing Director of the Institute for Improvement in Quality and Productivity at the University of Waterloo for 14 years where he provided training and consulting for organizations in Canada, United States, Mexico, India, Israel, Singapore, New Zealand and Korea. Before joining the University, Dennis spent 23 years with Westinghouse Canada in various management positions in manufacturing, engineering, maintenance, project management and quality.

Dennis is currently an adjunct faculty member with the Department of Management Sciences at the University of Waterloo, teaching Quality Management for both the Management of Technology (MOT) Distance Program and for the Advanced Design and Manufacturing Institute (ADMI) graduate degree program.

Dennis can be contacted at Dennis@g-dennis-beecroft.ca

Upcoming ASQ Certification Exam Dates

EXAM	EXAM DATE	APPLICATION DEADLINE
CQE/CQA/CSQE/ CQIA/CCT	Dec 3, 2005	Oct 7, 2005
SSBB/CQT/CRE/CMI /HACCP/Biomedical	Oct 22, 2005 Mar 4, 2006	Aug 19, 2005 Jan 13, 2006
Manager of Quality/ Organizational Excellence (CMQ/OE) Certification (NEW!)	Mar 4, 2006	Jan 13, 2006

In addition to the certification exams at held at the section level (listed above) there are also exams held at the various ASQ sponsored conferences. For more information on these exams please contact ASQ at 1-800-248-1946 or at <http://www.asq.org/>

Re-certification Contact:

Please send your Re-certification Journals to:

Tony Maria
PriceWaterhouseCoopers
245 Ouellette Ave. Suite 300
Windsor, ON N9A 7J4
Direct: 519-985-8919
Fax: 519-258-5457
anthony.j.maria@ca.pwc.com

Once Again!

ASQ Windsor section is offering C.Q.E refresher course in Fall 2005!

This course reviews the body of knowledge required to successfully pass the ASQ Certified Quality Engineer exam. Upon successful completion of this course, the student will be able to demonstrate an understanding of all aspects of Quality Engineering. Learning assessments will be accomplished through weekly quizzes on the C.Q.E. body of knowledge. The course will run from September 10 to November 19, 2005 with CQE exam on December 3, 2005.

This course will cover the following topics:

- Certification Overview, Management and Leadership in Quality Engineering; 09/10/05
- Quality System Development; 09/17/05
- Implementation Verification – Quality Audit; 09/24/05
- Planning, Controlling and Assuring Product and Process Quality, Material Control; 10/01/05
- Planning, Controlling and Assuring Product and Process Quality Acceptance Sampling, Measurement Systems; 10/15/05
- Reliability and Risk Management; 10/22/05
- Problem Solving and Quality Improvement; 10/29/05
- Quantitative Methods: Probability and Statistics, Collecting and Summarizing Data; 11/05/05
- Quantitative Methods: SPC, Process Capability; 11/12/05
- Quantitative Methods: Statistical Decision Making, Design of Experiments; 11/19/05

CQE Exam Date: December 3, 2005, Saturday

NOTE: Participants should have fulfilled eligibility requirements for writing the C.Q.E. exam (See C.Q.E. Application).

Text: Indiana Quality Council C.Q.E. Primer.

Course Time: 10 Weeks (Saturdays only) - 8:00 am – 12:00 pm

Course Fee: \$450/person (including text)

Contact: Betty Milburn,
bmilburn@stclaircollege.ca

2005-2006 ASQ Windsor Section 415 Executive Committee Contact Listing

Chair:

Parveen Goel, TRW, parveen.goel@trw.com

Vice-Chair:

Dan Biafore, Quality Associates Int'l, Inc.,
519-736-1796, dbiafore@quality-one.com

Chair-Elect: (open)

Secretary:

Moataz El-Menshawy, CQIA, Siemens VDO
Automotive, information@asqwindsor.org

Treasurer:

Kimberly Metcalfe, TST Expedited Services,
kmetcalfe@tst911.com

Auditing/Education Chair:

Joan Grimwood, CQE, Nemak Canada
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jgrimwoo@nemak.com

Nominating Chair:

Dan Biafore, Quality Associates Int'l, Inc.
519-736-1796, dbiafore@quality-one.com

Past Chair:

Phil Grandy, QA Solutions, grandy@cogeco.ca

Examining / Certification Chair:

Anthony Maria, PEng, CQMgr, CQE, CQA,
SSBB, PWC, 519-985-8919,
anthony.j.maria@ca.pwc.com

Program Chair:

Gabriel Silvestru, Waltec Forgings Inc.

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Randy McCloskey

At Large:

Sheryl Best, Graham Young

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AutoTech 2005

STREAMLINING THE INDUSTRY

For 17 years AIAG AutoTech has been the event for suppliers at all tiers to receive first-hand updates. Occurring at Detroit's Cobo Conference Center August 30 – September 1, it's a venue where the collaboration between OEMs and suppliers is showcased through educational sessions, product and service exhibits and demonstrations, and networking opportunities. This instrumental event, attended by mid- to high-level management and executives seeking the unique perspectives, plans and initiatives; addresses automotive issues, technology and tools to help streamline industry processes.

The conference and exhibition attracts top-notch vendors who come to the AIAG AutoTech exhibit floor to showcase their technologies, products, parts, systems, components and services to more than 3,500 attendees. And companies like American Axle & Manufacturing, Caterpillar, DaimlerChrysler Corp., Deere & Company, Ford Motor Co., General Motors Corp, Infor Global Solutions, International Truck & Engine Corp. & QAD encourage their suppliers to attend AIAG AutoTech every year.

Quality News

Survey Ranks Toyota First in Quality Control, SOURCE: *The Nikkei Weekly*, August 12, 2005

Toyota has been given the top ranking in a yearly quality management survey conducted jointly by the Union of Japanese Scientists and Engineers and media company Nihon Keizai Shimbun Inc.

The survey tries to quantify a company's commitment to product quality with a numerical "quality management value." The results of the survey are based on questionnaires sent to large manufacturers.

The top three companies—Toyota, Matsushita Electric Industrial Co. and Toyo Tire & Rubber—included all employees from senior management to production line workers in quality improvement programs.

Hitachi was in the fourth spot this year, up from 27th last year. Denso Corporation went up to fifth place from 10th place last year. Both companies made their improvements on the survey by enhancing their information gathering and quality improvement plans on the plant floor.

GM To Increase Auto Part Purchasing From India, SOURCE: *The Wall Street Journal*, August 11, 2005

General Motors (GM) is planning to obtain about \$1 billion in auto parts from India by 2008, an increase from \$120 million currently, according to a senior executive at its India subsidiary.

The automaker is trying to cut costs without sacrificing quality, according to the executive.

"We are planning to increase auto parts sourcing from India substantially over the next few years," said P. Balendran, vice president of GM India. "Auto parts in India cost 25% to 30% less than in North America or Europe. They are also around 15% cheaper than South Korea and Mexico, but the quality is on a par," he said.

GM currently purchases car parts, such as castings and forgings from about 110 suppliers in India.

Other automakers, such as Ford, DaimlerChrysler, Volkswagen, Volvo and Mitsubishi, are also turning to India and other countries for less expensive parts.

NEWSLETTER EDITOR: TED X. YANG. We welcome articles and advertisements for future publications. Please feel free to contact the editor for any submissions, comments or questions regarding this newsletter at: information@asqwindSOR.org.