



## MESSAGE FROM CHAIR

I would like to offer my greetings as Chair of ASQ Windsor Section 415. The work of past president Parveen Goel needs recognition. Parveen's leadership helped the Windsor Section to a successful year in 2006-07. The members of the executive who volunteered their time and the members who contributed their valuable time to ASQ activities should be commended.

This year we have a new executive resulting from changes in roles and the addition of new people. We have added more "at large" members to the executive to provide the opportunity for others to take a more active role in the future. I would like to thank the new members for stepping forward and volunteering their time. The list of executive members can be found in this newsletter and on our web site <http://www.asqwindsor.ca>.

This year ASQ Windsor Section 415 will support its vision, mission and goals through the strategies detailed on the home page of the ASQ Windsor web site. This year's monthly meeting schedule includes numerous presentations on various quality related topics. The schedule will include plant tours and a quality seminar in quality tools. I invite all those who are interested to participate in ASQ Windsor Section 415 activities.

Quality management principles are a vital component of any successful operating strategy. Basic to advanced quality tools do not go out of fashion but rather add value to any organization. The upcoming year will provide opportunity for individuals to refresh or improve their knowledge in quality principles. I look forward to this year and I hope all participants find it an interesting and engaging one.

Thank you.

**Graham Young**  
Chair, ASQ Windsor Section 415

**How to Contact Us?**  
Email us:  
[asqwindsor@yahoo.ca](mailto:asqwindsor@yahoo.ca)

## Upcoming Events and Meetings

### 2007-2008 MONTHLY EVENT AND DINNER MEETING

- September 13th, 2007: HIGH PERFORMANCE TEAMS, CHARLIE REGAN
- October 11th, 2007: PLANT TOUR: INTERNATIONAL R&D CENTER
- November 15th, 2007: ASQ Q-SEMINAR
- January 10th, 2008: QUALITY CAREER FROM RECRUITERS' VIEW
- February 21st, 2008: STATISTICS IN QUALITY
- March 27th, 2008: STUDENT NIGHT
- April 17th, 2008: PLANT TOUR
- May 15th, 2008: HIGH IMPACT LEADERSHIP FOR THE QUALITY PROFESSIONAL, GREG SCHINKEL

Unless specified otherwise, the monthly dinner meeting venue is at:

**FOGOLAR FURLAN**  
1800 E.C. Row (North Service Road)  
Windsor, Ontario N8W 1Y3  
Phone: (519) 966-2230

Time:

**Cocktails: 5:30 pm - 6:00 pm**  
**Dinner: 6:00pm**  
**Presentation starts at 7:00pm**

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## ASQ Windsor 415 Welcomes New Members!

**W**elcome: *Crina Jeler, Mike Kessler, Jennifer F. Baumgartner, Edward J. Booth, Hanan Jameel, Thomas A. Malott, David F. Rice, Denise L. Spadotto, Jeff W. Bennett, Marc A. Compton, Sonia Kerekes, James R. McConnell, Steve Merritt, Jorge Paulo, Gerard A. Sandor, Farhat Sheikh, Lili Shen, Lou-Anne M. Malone Burns, Syed I. Ahmed, Gheorghe M. Tineghe, James H. Byu.*

Congratulations on joining the American Society for Quality and the Windsor Section 415. Welcome aboard! We intend to make sure your decision to join us is a wise one. We will provide you with a broad range of services and opportunities to help you grow personally and professionally, including comprehensive and timely information that helps you stay abreast of quality issues of interest.

Taking part in Windsor Section activities is the best way to gain the most from your investment in ASQ membership. You will have the opportunity to learn more about your profession through the sharing of information and ideas. You will also gain new contacts and lasting friendships with other people in the quality field.

The ASQ meetings are free for all our members. Notifications are sent out via e-mail a week before the event. If you wish to have dinner with us before the presentation, there is a \$10 charge for ASQ members (full price of \$20 is charged to non-members).

**As part of our WELCOME to new members, we would like to offer you the first DINNER meeting at no cost to you. All you have to do is send us a confirmation as soon as you receive the meeting notice, and please bring this letter with you. We need to hear from you a few days before the meeting, so we can make dinner arrangements with our host.**

It is our desire to help elevate the Section's status to the next level of excellence, to become a "World Class Organization". That can only be accomplished with your input and support. Please don't hesitate to contact us at [asqwindsor@yahoo.ca](mailto:asqwindsor@yahoo.ca) with any questions or input you may have about our local activities. You may also view upcoming events online, at [www.asqwindsor.ca](http://www.asqwindsor.ca)

We welcome your participation and look forward to meeting you!

Sincerely,

**Graham Young, Chair and Magda Din, Membership Chair**  
**ASQ Windsor Section 415**



### **Have you forgotten to renew membership?**

Don't delay. Renew your membership today! You don't want to miss out the benefits and opportunities that ASQ provides.

### **Have you moved or changed job?**

If you have, then you'll want to update your contact information with ASQ so you don't miss out on any of the mailings from ASQ HQ or ASQ Windsor Section. To update your contact information, please go to [www.asq.org](http://www.asq.org) or call 1-800-248-1946.

### **Need more Recertification Unit (RU) Credits?**

Write articles for this newsletter and get RU credits for your recertification!

### **Time to re-certify?**

Please send your Re-certification Journals to:

*Tony Maria, Certification Chair*

*PriceWaterhouseCoopers, 245 Ouellette Ave. Suite 300, Windsor, ON N9A 7J4*

*Direct: 519-985-8919 Fax: 519-258-5457 Email: [anthony.j.maria@ca.pwc.com](mailto:anthony.j.maria@ca.pwc.com)*



## 2007-2008 ASQ Windsor Section 415 Executive Committee

**Chair:**

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graham.young@pernod-ricard-canada.com

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Moataz El-Menshawy, CQIA, CQE, Schukra of North America  
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Parveen Goel, CQE, CQA, CRE, CSS, TRW Automotive  
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### **AIAG Guidelines Aim to Improve Quality of Automotive Parts**

New guidelines developed by the Automotive Industry Action Group (AIAG) aim to improve quality of automotive parts, helping to lower warranty claims and recalls. The automotive industry spent almost \$12.8 billion in warranty claims in 2006, according to *Warranty Week*. AIAG has specified standard audit requirements for special processes — heat treat, coatings and platings — because OEMs and suppliers are experiencing quality issues in these areas which are impacting product performance on parts such as seat belts and steering gears; interior and exterior painted parts. Developed by automotive manufacturers and suppliers, the guidelines are written for automotive suppliers or any organization performing these processes. Completion of coating, heat treat and plating assessments, as detailed in the guidelines, will assist companies in meeting ISO 9001:2000, ISO/TS 16949:2002 and OEM Customer Specific requirements related to internal audit and effectiveness of the organization's manufacturing special processes.

*Coatings System Assessment; Heat Treat System Assessment, Second Edition; and Plating System Assessment* are available for purchase from AIAG by visiting [www.aiag.org](http://www.aiag.org) or calling customer service at (248) 358-3003.

# ASQ Windsor Section is offering C.Q.E refresher course in Fall 2007!

This course reviews the body of knowledge required to successfully pass the ASQ Certified Quality Engineer exam. Upon successful completion of this course, the student will be able to demonstrate an understanding of all aspects of Quality Engineering. Learning assessments will be accomplished through weekly quizzes on the C. Q.E. body of knowledge. The course will run from September 8 to November 17, 2007 with CQE exam on December 1, 2007.

*This course will cover the following topics:*

- Certification Overview, Management and Leadership; 09/08/07
- Quality System Development; 09/15/07
- Product & Process Design; 09/22/07
- Product & Process Control; 09/29/07
- Testing & Measurement; 10/13/07
- Control & Management tools; 10/20/07
- Improvement Techniques; 10/27/07
- Basic Statistics; 11/03/07
- Statistical Applications; 11/10/07
- Advanced Statistics; 11/17/07

Invest in your career and your future with an ASQ certification. With an ASQ certification next to your title, you demonstrate your dedication to quality. ASQ is the leading authority on career-boosting certifications for quality professionals, with more than 60 years of experience. It makes sense to get certified by ASQ.



**CQE Exam Date:** December 1, 2007, Saturday at St. Clair College.

**NOTE:** Participants should have fulfilled eligibility requirements for writing the C.Q.E. exam (See C.Q.E. Application).

**Text:** Indiana Quality Council C.Q.E. Primer.

**Course Time:** 10 Weeks (Saturdays only) -  
8:00 am – 12:00 pm

**Course Fee:** \$450/person (including text)

**Contact:** Betty Milburn, St. Clair College  
bmilburn@stclaircollege.ca



## Maximizing your tax credits

PricewaterhouseCoopers has a dedicated Scientific Research and Experimental Development (SR&ED) group servicing a broad range of industries including manufacturing and agriculture.

PwC can help optimize your SR&ED claim while minimizing administrative burden. PwC has developed a unique software system to assist in managing and tracking your SR&ED expenditures. We tailor services including:

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- Preparation of prescribed SR&ED Federal & Provincial forms
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