



ASQ Windsor Section Call For Nominations

This is a Call for Nominations for the Following Positions:

Chair, Vice Chair, Chair Elect, Secretary

Nominated Candidate Slate to be presented with March, '04 dinner meeting notice. Elections will be held at our March 11, '04 dinner meeting. Please submit your Nominations to ASQ Windsor via Fax or e-mail

Fax: (519) 967-0748

E-mail: asq415windsor@yahoo.com

Dan Biafore, Vice-Chair, ASQ Windsor 415

You are welcome to attend ASQ Windsor Section 415 monthly membership meeting on March 11!

Topic: How To Extract The Most Value From Your Process FMEAs And Control Plans.

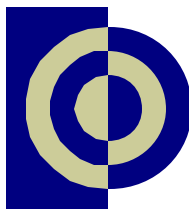
Date: Thursday, March 11, 2004. Time: Cocktails: 5:30-6:00 pm, Dinner: 6:00, Presentation: 7:00 –8:00

Location: Teutonia, 55 Edinborough, Windsor, ON.

Speaker: Lee Dawson.

Topic Description: We will talk about innovative ways to create, manage and get high value from the FMEA and Control Plan. Special emphasis will be placed on reducing redundant work and making the document smaller but packed with valuable information and actions. Tricks and hints will be also shared. If you think you know everything about FMEA and Control Plan development, prepare to be surprised.

Welcome, Windsor Section New Members!



Timothy J. Girard, S. Haider, Roxana Ilea, Kimberly S. Metcalfe, Saeed Noor, Lin Yi Pan, Christine Pocock, Michael K. Renaud, Jason Rouse, Gheorghe M. Bacioiu, Edward K. Black, Brenda Herald, Irshad Muhammad, Sanjay Nagda, Zhang Zhifang.

UPCOMING MEMBERSHIP MEETING:

ASQ Windsor Section invites you to attend a special membership meeting hosted by Quality Safety System (QSS) in April!

Topic: Lean Manufacturing & QSS Plant Tour

Speaker: Dave Cook, Director of Quality

Location: Quality Safety Systems, 255 Patillo Rd., Tecumseh

Date: Thursday, April 15, 2004.

Time: Door opens at 5:30 PM

Snacks at 6:00 PM

Presentation and plant tour at 6:30 PM

Detail for registration will be posted soon.

In this issue:

- ASQ Windsor Section Call For Nominations, Page 1.
Windsor's First Conference On Innovation—I.D.E.A. Frontier Conference, Page 2.
CQE Refresher Course, Page 3.
ASQ Windsor Section Executive Committee Contact, Page 3.
ASQ News, Page 4.

“Creativity and innovation are essential to business success as we enter the new century. Yet, the quality management literature is virtually silent on these topics.”

“Creativity, Innovation, and Quality” by Paul E. Plsek

ASQ Windsor Members Invited to Participate in Windsor’s First Conference on Innovation

I.D.E.A. FRONTIER CONFERENCE

The Ford Center for Excellence in Manufacturing on the South Campus of St. Clair College in Windsor, Ontario, will be the site of the first I.D.E.A. Frontier Conference, an innovative learning event that will showcase the innovate capacity of the Great Lakes Region of Ontario and Michigan. Two dozen workshop leaders from all over North America will work with over 100 participants at the weekend event scheduled for June 4, 5 and 6 2004.

Members of the Windsor ASQ are invited to participate as leaders and participants. A call for proposals can be found on the I.D.E.A. Frontier Web site www.ideafrontier.org. Click on “Keep me posted” to get firsthand information on registering, which will begin in March, 2004.

The current interest in innovation is partially built on the success of the quality movement. More specifically, both the innovation and quality movements can add value to each other’s work. Innovation techniques have long lacked the metrics to measure the validity and reliability of their tools, techniques and methods, measures that have long been used in quality work, and innovation technology has evolved to a point where it can help quality professionals create new opportunities for their craft. I.D.E.A Frontier will be an opportunity for both quality and innovation experts to meet and find common ground and generate ways for the innovation and quality professions to complement each other.

The primary goal of I.D.E.A. Frontier is to recognize and further develop the creative talents and inventive capacity of people living and working in the lower Great Lakes Region of Michigan USA and Ontario Canada.

I.D.E.A. Frontier will bring together leaders and participants from all over North America and connect the Great Lakes Region with the global network of leaders in the areas of creative problem solving, research and development, and inventive thinking

Towards these goals, participants can expect to gain knowledge and learn how to apply the paradigms, models, structures, heuristics, tools and/or techniques employed by artists, engineers, trainers, educators, designers and other professionals in order to innovate and creatively solve problems Secondly, those attending will interact with researchers analyzing and evaluating the reliability and validity of theories, methods, heuristics, tools and techniques used to stimulate creative and inventive thinking Third, conferees will build new relationships with people interested in learning more about the creative process. Forth, attendees will make connections with global resources, including people and ideas that will support the development of inventive solutions for local, regional, national and global problems.

It is expected the first I.D.E.A. Frontier event will trigger many projects that will continue the work of expanding the innovative capacity of this region, and benefit local businesses, industry and the community.

For more information, visit the I.D.E.A Frontier Website www.ideafrontier.org or contact Paul Rousseau at 519 735-7959 or by e-mail at praxis@mnsi.net.

C.Q.E. Refresher Course

This course reviews the body of knowledge required to successfully pass the ASQ Certified Quality Engineer exam. Upon successful completion of this course, the student will be able to demonstrate an understanding of all aspects of Quality Engineering. Learning assessments will be accomplished through weekly quizzes on the C.Q.E. body of knowledge.

This course will cover the following topics:

- ✘ Certification Overview: Management and Leadership in Quality Engineering;
- ✘ Problem Solving and Quality Improvement;
- ✘ Quality System Development;
- ✘ Implementation Verification – Quality Audit;
- ✘ Quantitative Methods: Probability and Statistics, Collecting and Summarizing Data;
- ✘ Quantitative Methods: SPC, Process Capability;
- ✘ Quantitative Methods: Statistical Decision Making, Design of Experiments;
- ✘ Planning, Controlling and Assuring Product and Process Quality, Material Control;
- ✘ Planning, Controlling and Assuring Product and Process Quality Acceptance Sampling, Measurement Systems;
- ✘ Reliability and Risk Management.

NOTE: Participants should have fulfilled eligibility requirements for writing the C.Q.E. exam (See C.Q.E. Application).

Text Required: Indiana Quality Council C.Q.E. Primer.

Course Time: 10 Weeks (Saturdays only) - 8:00 am – 12:00 pm

Course Fee: \$450/person

Refund Policy: To be eligible for a refund, participants must contact (519) 945-4007, ext. 245 at least two business days (before 4:00pm) prior to the start date of this training.

Contact and Enquiry:

Contact: Lisa Lunetta
Corporate and Professional Training Department,
St. Clair College

Address: 3600 Rhodes Drive, Windsor, Ontario N8W 5A4,
Canada

Business: (519) 945-4007, ext. 245

Business Fax: (519) 945-0747

E-mail: llunetta@stclaircollege.ca

ASQ Windsor Section 415

Executive Committee Contact Listing

Chair: (open)

Vice-Chair:

Dan Biafore, Quality Associates Int'l, Inc.
313-410-5938, dbiafore@quality-one.com

Auditing / Education Chair:

Joan Grimwood, CQE, Nematik Canada Corporation
519-250-2579, jgrimwoo@nemak.com.

Nominating Chair:

Lee Dawson, Quality Associates Int'l, Inc.
313-475-5674, ldawson@quality-one.com

Chair-Elect (open)

Treasurer:

Crystal Allossery, Valiant Machine and Tool

Secretary / Web Page:

Izlal Haider, University of Windsor, izlalhaider@engineer.com

Past Chair:

Dan Biafore, Quality Associates Int'l, Inc.
313-475-5676, dbiafore@quality-one.com

Examining / Certification Chair:

Anthony Maria, PEng, CQMGr, CQE, COA, SSBB
Deloitte & Touche Quality Registrar, Inc.
519-967-7748, tmaria@deloitte.ca

Program Chair: (open)

Membership Chair / Newsletter Editor:

Ted X. Yang, CQE, The NARMCO Group
519-969-3350 / Ext.228, tedxyyang@yahoo.com

Student Branch Counselor:

Paul Harris, Integram Windsor
paul.harris@integramwindor.intier.com

At Large:

Magda Din, Quality Safety Systems
Abdeselem Atmani, Visteon

Re-certification Contact:

Please send your Re-certification Journals to:

Tony Maria, Lead Assessor

Deloitte & Touche Quality Registrar, Inc.
150 Ouellette Place, Suite 200
Windsor, Ontario N8X 1L9

E-Mail: tmaria@deloitte.ca

Phone: (519) 967-7748

Fax: (519) 967-0748



Today's most successful companies are those driven by quality. Ask yourself this:

Is our current ISO system *saving* the company money?

Does it *improve* sales and customer satisfaction?

Is it making it *easier* to run the business?

If the answer is **NO** to any of these questions, you *need* to talk to us.

We know you're serious about quality. Let Alliance show you how to improve your company's performance!

Toll-Free 1-866-479-1114

E-mail: cdnwin@allianceregistrar.com

www.allianceregistrar.com

Deloitte & Touche

Let Deloitte & Touche Quality Registrar Inc.
Provide your registration service for:

ISO 9000, ISO 14000

QS-9000

OR

QS-9000 TE Supplement



For more information call:

888-258-2240



ASQ NEWS

58th Annual Quality Congress (AQC) Toronto, Ontario, Canada - May 24-26, 2004. Visit <http://aqc.asq.org/> for detailed information.

The American Society for Quality (ASQ) has released a new body of knowledge for the Certified Quality Auditor (CQA) examination. This new body of knowledge will be in effect beginning with the June 5, 2004, examination. All examinations given before that date will be based on the current body. Visit <http://www.asq.org/news/> for more information.

Feb. 16, 2004-- ASQ Moves Ahead with New Membership Approach. Board Approves Living Community Model Implementation, Affirms Bold Strategic Initiatives. At the February 2004 meeting, the ASQ Board of Directors approved Phase 1 implementation of the ASQ Living Community Model, the Society's reinvention of membership which features flexible options, and a new benefits and dues structure. Visit www.asq.org for more on this breaking news.

NEWSLETTER EDITOR: TED X. YANG. We welcome articles and advertisements for future publications. Please feel free to contact the editor for any submissions, comments or questions regarding this newsletter at: tedxyyang@yahoo.com